



# DRUMMONDS

## TERMS AND CONDITIONS OF TRADING

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### Definitions:

The 'Seller' means Drummonds Architectural Antiques Limited.

The Buyer means the person, or company, whose order for goods is accepted by the seller.

Goods means products or services supplied by the seller.

### Payment Terms:

The buyer is required to pay a 50% deposit with the order and the balance payable prior to delivery or collection of the products. The seller, in certain circumstances, may agree credit terms with full settlement within 30 days from the invoice date.

### Deliveries:

The seller is responsible for loss, or damage, to goods until delivered or collected. Delivery costs will be quoted on the order and cover delivery to the buyers' ground floor entrance.

Delivery dates/times are given in good faith. The seller will not accept responsibility for any loss, expense or other consequence of failure to meet any delivery date/time.

### Order Confirmations:

The buyer is responsible for ensuring that an order is confirmed with their customer prior to placing an order with the seller. On receipt of an order from the buyer the seller will send via email or post a sales order confirmation which once accepted by the buyer on payment of a deposit can not be changed or cancelled. In certain circumstances the seller may accept changes to a confirmed order subject to a 50% restocking charge.

### Returns, Shortages or Damaged Goods:

Any shortage, or damaged goods, in a delivery must be notified to the seller, in writing within 3 days of the receipt of the goods.

### Guarantee New Goods:

All new products supplied by the seller come with a 1 year guarantee unless specifically stated otherwise. Please note that all guarantees provide coverage for repair or replacement product. Any expenses incurred for labour, or other expenses, are not covered by the guarantee.

### Ownership and Retention of Title:

Equitable and beneficial ownership of any goods supplied will remain with the seller, until the buyer pays all monies outstanding in full, although risk passes to the buyer upon delivery of the goods. The buyer will undertake to properly store and insure the goods, and have them identified as the sellers' property, until such time as payment in full is made.